







Visitors may use the IT facilities for research into, and the exploration of, nursing and its history, but do not have access to subscribed electronic resources (databases, e-journals and e-books). Users should not breach any legislation e.g., Computer Misuse Act 1990, Data Protection Act 2018, Copyright Designs and Patents Act 1988.

Printing, copying and scanning facilities are for RCN members only. Printing is capped at 20 pages.

Unacceptable use of IT facilities includes the following activities: (a) Creating, transmitting, storing or displaying of offensive, indecent or obscene material, which includes: material that deliberately and unlawfully discriminates, or encourages deliberate and unlawful discrimination, on the grounds of race, ethnicity, gender, sexual orientation, marital status, age, disability, political or religious beliefs. (b) Creating or transmitting defamatory material or material which risks bringing the RCN's name into disrepute. (c) Obtaining, transmitting or storing material where this would breach the intellectual property rights of another. This includes downloading and file sharing of music, video and image files without permissions and/or appropriate payment to third parties. (d) Use of the IT facilities in a way that denies access to other users. (e) Deliberate introduction, execution or transmission of malware. Users may not: (f) Disclose their passwords to any other person. (g) Bypass or attempt to bypass any security measures including passwords, firewalls or network protocols.

We welcome your suggestions and feedback on our services. Please complete a feedback card, speak to a member of staff or use the [feedback form](#) on our web site. Responses to suggestions and feedback are posted on the '[You said, we did](#)' page of our website. For more information about how the RCN handles complaints, please refer to the [Guidance to RCN Complaints](#) document (f)