



new way forward with genuine engagement of the public and of staff from across all sectors.

...ure the success of services in improving health. There's no perfect way to meas...  
...es emergency reser...

...ES OF OUTCOMES TO PRIORITIES...  
... should also develop experimental, or 'pilot', services that work. With the support of local...

### EMPHASISE CLEAR PUBLIC ACCOUNTABILITY

Over the national outcomes framework set by the Scottish Government, local and devolved authorities...  
... should check how well Scotland's public services across... CASE INDICATORS SHOULD DRIVE...  
... should be subject to regular review.

### LISTEN TO AND EMPOWER INDIVIDUALS

The new approach should empower individuals by listening to them and supporting th...  
... to achieve.

...DUCES RISK REDUCTION AND INNOVATION...  
... IMPROVE OUTCOMES...  
... should be subject to regular review.

