

Quality of Care

1) Clarifying the purpose and scope of this new approach and HIS's role

The way healthcare is delivered is changing rapidly. We are in the midst of health and social care integration, and more complex healthcare is increasingly being delivered in the community. In addition, there is a diverse range of organisations involved in the scrutiny and improvement of care in Scotland and their remits are evolving. Any new approach to scrutiny needs to reflect this shifting landscape and in relation to that of other organisations.

It is not clear whether HIS intends for this scrutiny model to apply to healthcare delivered in any setting, including community services and those delivered by independent or third sector healthcare providers. The consultation document mentions that this approach will provide an opportunity to look across different settings, however the language and emphasis within the quality framework does not reflect this, being more focused on acute services within health bo

We are happy to be involved in further development of this work. If you would like to discuss anything further, please contact Helen Malo, Policy Officer, helen.malo@rcn.org.uk.

Yours sincerely,

Theresa Fyffe Director